

Te Tikanga Matatika o Ngā Tāngata Whai Rīanga

Kia mōhio ki ō mōtika

Kei Te Tikanga Matatika o Ngā Tāngata Whai Rīanga te paerewa ratonga me kawatau koe ina ka tuku mai koe i tētahi tono inihua mō ngā whakakino nā ngā matepā ā-taiao.

Ka tautoko te Tikanga nei i ngā tāngata whai whare o Aotearoa kia tōkeke te whakahaere i ā rātau take, kia whai whakataunga hei te wā tika ina ka tuku tono rātau. Ka whai pānga te Tikanga nei mai i te 1 o Hōngongoi 2024 ki ngā mahi e pā ana ki ngā tono matepā ā-taiao hou, o te wā tonu nei hoki.

Mehemea kei te mahara koe kāore a Toka Tū Ake, ko tētahi rānei e mahi ana mō mātau, i whai i te Tikanga nei, ka whai tikanga koe ki te tuku mai i te amuamu.

He whakarāpopototanga tēnei o te Tikanga me ngā mahi me whai mehemea e mahara ana koe kua takahi mātau i te Tikanga. Ehara tēnei i te katoa o te Tikanga Matatika o ngā Tāngata Whai Rīanga, he ture pae tuarua tērā. Ka taea he kōrero anō, me te Tikanga katoa, te pānui ki tō mātau pae tukutuku: www.naturalhazards.govt.nz.



Ko Toka Tū Ake (Natural Hazards Commission (NHC)) ka tuku āwhina mō ngā whakakino ka pā ki tō whare me tō whenua nā te whānuitanga o ngā momo matepā ā-taiao, tae atu ki ngā rū whenua, ngā horo whenua, ngā mahi puia, ngā mahi waiariki, me ngā tai āniwhaniwha.

Ka tuku āwhina hoki mātau mō ngā whakakino ka pā ki ō whenua kua inihutia nā te āwhā, nā te waipuke hoki. Rapua he kōrero anō ki tō mātau pae tukutuku.

Mehemea e mahara ana koe kua takahi mātau i te Tikanga

Mehemea e mahara ana koe kāore ngā tāngata e whakahaere ana i tō kerēme matepā ā-taiao i whai i te Tikanga nei, ka taea e koe te tuku he amuamu. Me whakapā atu ki te kaiwhakawhiwhi inihua e whakahaere ana i tō kerēme ki te tuku i te amuamu. Mehemea e mahi hāngai mai ana koe ki a mātau, me whakakī te puka amuamu ki tō mātau pae tukutuku, me waea mai rānei ki 0800 DAMAGE.

Ka mātaitia to amuamu, ka whakamōhiohia atu ki te otinga atu. Mehemea ka kitea tētahi takahanga, ka whai pea mātau i tētahi o ngā mahi ka rārangitia atu ki te Tikanga.

Mehemea kāore koe i te whakaae ki te otinga o tō amuamu

Mehemea kāore koe i te whakaae ki te otinga o tō amuamu mō te Tikanga, ka taea e koe te tono tētahi arotake motuhake o tā mātau whakatau. Ka whakawhiwhia atu he mōhiohio mō te pēheatanga o te tono arotake i te wā ka tukua te otinga o te amuamu ki a koe.

Ka tukua tō amuamu ki a Fair Way, mā rātau e arotake motuhake i tō amuamu me tā mātau whakatau, ka whakaputa mai i tētahi pūrongo e whakamārama ana i tā mātau i whakatau ai me ā rātau tūtohu.

Mehemea kāore koe e whakaae ki te otinga o tō kerēme

Mehemea kāore koe e whakaae ki te otinga o tō kerēme, tēnei ka akiaki i a koe ki te kōrero atu ki tō kaiwhakawhiwhi inihua ki te whakatau i tēnei. Kei te whai kōwhiringa hoki koe ki te tuku i tētahi amuamu mō te whai take o tō kerēme, mō te nui, mō te utu rānei o ngā whakatika e hiahiatia ana (ka kīia ēnei ko ngā whakatau ka taea te tuku) ki a Fair Way. Ka whakawhiwhi a Fair Way i tētahi ratonga motuhake ki te āwhina i ngā mahi whakatau taupatupatu. Ka kitea he mōhiohio anō ki: www.fairwayresolution.com.

He mōhiohio anō



E wātea mai ana he mōhiohio anō, tae atu ki te Tikanga Matatika mō ngā Tāngata Whai Inihua, ki: www.naturalhazards.govt.nz/about-nhc/code-of-insured-persons-rights.

Ko ō mōtika me ā mātau takohanga

Ka whakarārangi te Tikanga Matatika o ngā Tāngata Whai Rīanga i ō mōtika tekau hei tangata whai rīanga, me ngā takohanga kei runga i a mātau (me te hunga e mahi ana mō mātau) i te wā e whakahaeretia ana tō kerēme.

Ko ō mōtika	Te whakarāpopototanga o ā mātau takohanga i raro i te Tikanga
Kei te whai mōtika koe kia whakaratoa i runga i te whakaaro nui me te whakaute.	Ka mahi mātau kia: <ul style="list-style-type: none">whakaratoa koe i runga i te pono me te atawhaimahea ngā mahi, kia ngākau pono hoki.
Kei te whai mōtika koe ki ngā whakawhitinga kōrero e mārama ana.	Ka mahi mātau kia: <ul style="list-style-type: none">whakawhiti kōrero ki a koe kia tuwhera, kia pono, kia whai take hokiwhakahoki i ō pātai hei te wā tikawhakamahi i ngā momo me ngā huarahi whakawhiti kōrero hei whakatutuki i ō hiahia ina ka tona, ā ka taea hoki e mātau.
Kei te whai mōtika koe kia āta whakamōhiotia ki ngā kōrero katoa e hāngai ana.	Ka mahi mātau kia: <ul style="list-style-type: none">tuku atu i ngā mōhiotia mō ā mātau hātepe, mō tō kerēme me te tautoko ka taea, me ngā momo āwhina e wātea ana ki a koetuku atu i ngā mōhiotia mō te pēheatanga o te tuku mai i te tono matepā ā-taiaotuku atu i ngā mōhiotia mō ō kōwhiringa mehemea kāore koe i te whakaae ki ā mātau whakataungawhakarongo ki a koe me te whakamārama i ā mātau whakataunga, me te kōrero atu nā te aha mātau i pēnei ai te whakatautuku atu i ngā mōhiotia mō ō mōtika ki raro i tēnei Tikanga.
Kei te whai mōtika koe kia mōhio ki te wātaka e kawatautia ana.	Ka mahi mātau kia: <ul style="list-style-type: none">kōrero atu ka pēhea te roa e kawatautia ana mō te whakahaere me te whakatau i to kerēmewhakatutuki i ngā wātaka kua kōrero atu nei mātau, ki tō mātau kaha ka taeatuku kōrero kia koe mehemea kāore e taea ēnei wātaka te whakatutuki.
Kei te whai mōtika koe kia tiakina, kia atawhaitia hoki ō mōhiotia whaiaro.	Ka whai mātau i ngā ture katoa e hāngai ana ki te mōhiotia whaiaro me te matatapu kia pūmau. Ka raua atu ki tēnei āhuatanga: <ul style="list-style-type: none">te whakamōhio i a koe āwhea ka kohia ō mōhiotia whaiaro, mō te aha hokite whakamahi i ō mōhiotia whaiaro mō te take anake i kōrero ai mātau, i runga i te turete tuku atu ki a koe ō mōhiotia whaiaro e pupuri nei mātau ina ka tono mai koe. Ko ngā kōrero hoki ēnei kua whakamahia e mātau ki te whakahaere, ki te whakatau hoki i tō kerēmete whai hātepe e rite ana kia noho haumaruru, kia noho pūmau hoki ō mōhiotia whaiaro.
Kei te whai mōtika koe kia tautokona.	Ka mahi mātau kia: <ul style="list-style-type: none">urupare ki ngā tono mō te tautoko whāiti, pēnei i te whakawhiwhi atu i ngā mōhiotia ki tētahi hōputu whāiti, ki te whakatutuki i ō hiahiawhakawhiwhi atu i tētahi kaiwhakamāori ina e hiahia ana, e taea ana hokipōwhiri mai i a kōrua ko tō tangata, ō tāngata tautoko kia whai wāhi mai ki a mātau mehemea ka taea te whakarite te haumaruru o te katoa.
Kei te whai mōtika koe kia whakautea tō ahurea, ō uara me ō whakapono.	Ka whakaute mātau i tō ahurea, i ō uara me ō whakapono hoki.
Kei te whai mōtika koe ki te tuku amuamu mai ki a mātau mehemea e mahara ana koe kua takahi mātau i tēnei Tikanga.	Ka mahi mātau kia: <ul style="list-style-type: none">whakamōhio atu i a koe ki te tukanga amuamu me te roa hoki o te wā e kawatautia ana mō tā mātau aro ki tō amuamuwhai i te tukanga amuamuwhakamōhio i a koe ki te whakatau o tō amuamu.
Kei te whai mōtika koe kia tirohia motuhaketia tētahi whakatau mō te takahanga i tēnei Tikanga e te tangata nō waho mai i a mātau.	Ka mahi mātau kia: <ul style="list-style-type: none">whakamōhio atu i a koe ki te tukanga arotake motuhake, me te roa hoki o te wā e kawatautia anawhai i te tukanga arotake motuhake.
Kei te whai mōtika koe ki te tuku atu i te amuamu mō tētahi take ka taea te tuku ki te kaupapa whakatau mōwaho i te taupatupatu.	Ka whakamōhio atu mātau i a koe ki te kaupapa me te hātepe whakatau taupatupatu.